



Metric Driven DevOPS

Charles Herring

Chief Technology Officer, co-Founder

www.WitFoo.com/blog

charles@witfoo.com

About Charles



1995-2002: Forward Deployed US Navy Hornet Avionics Tech

2002-2005 US Naval Postgraduate School Network Security
Group Division Officer
sk3wl Of r00t team member



2003-2008: InfoWorld Test Center
Contributing Product Reviewer – Network and Information
Security

2005-2012 DoD Security, Data & Workflow Consultant



2012-2016: Consulting Security Architect for Lancope then
Cisco Systems

2016 CTO & co-founder at WitFoo



Agenda

- Project Scope Context
- DEVOPS Basics
- Automating DEVOPS
- Metrics in DEVOPS

Project Scope Context

What's a WitFoo??

WitFoo Project Goals

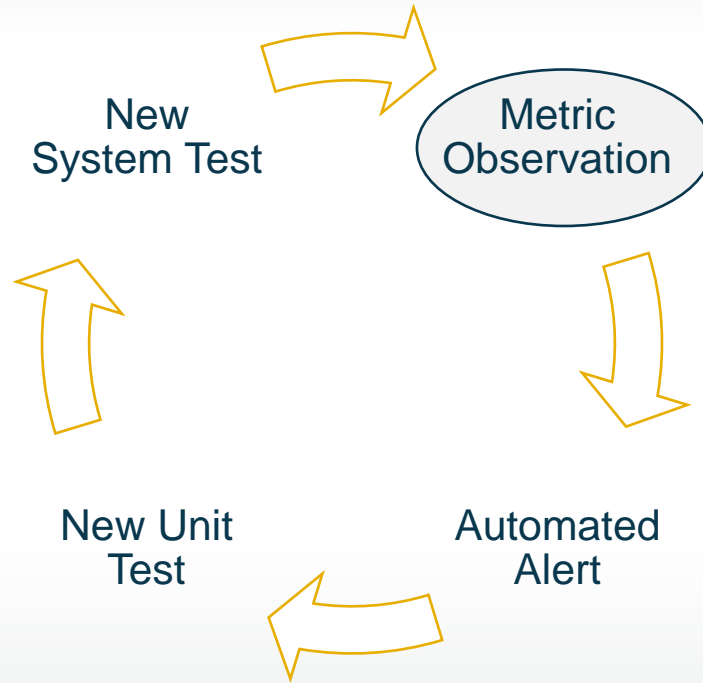
7 Unstable Conversations of SecOps

1. Investigators Understand Data
2. Supervisors Understand what Investigators need
3. Business Executives Understand what Security needs
4. Organizations hold Security Vendors Accountable
5. Organizations safely share threat information with each other
6. Organizations and Law Enforcement collaborate
7. Law Enforcement has evidence to prosecute crimes

WitFoo Precinct Business Constraints

- Turn-key usability (no professional services or maintenance)
- “Always up” Architecture
- Secure Platform
- **Deploy Software on-prem, cloud, hosted or hybrid**
- Infinite data ingest, processing and retention
- Simple (single SKU) pricing

Metric Learning



Metric Driven Philosophies

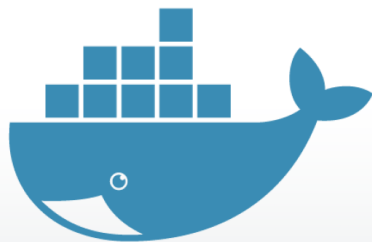
Extend Development Cycle Beyond the Release

- Maximize Metrics
- Sustainable, Enduring Development
- Write Unit/System tests from learned lessons
- Reduce Risk in Experiments (Fail faster and safer)
- Validate assertions quickly (More Experiments)
- Precision in Decision Making
- Skip writing unnecessary tests
- Adjust platform on data results
- Reduce customer effort (& exhaustion)

DEVOPS Basics

Unit tests, System Tests, Code Coverage and other boring hygiene stuff

WitFoo DEVOPS Components



Library.witfoo.com
Registry.witfoo.com
WitFoo
Superintendent



Unit Tests

```
public function testRegisterUser(){
    $data = array(
        'name' => 'Jimmy McNulty',
        'password' => 'F00theN0ise!',
        'email' => 'jimmy@thewire.com',
        'auth_type' => 'Local',
        'display_theme' => 'dark-theme',
        'function_role' => 1,
        'data_role' => 1,
    );
    $response = $this->call('POST', 'register', $data);
    $this->assertEquals(200, $response->status());
    $response = $this->call('GET', 'api/users');
    $this->assertEquals(200, $response->status());
    $data = $response->getData();
    $this->assertEquals(1, count($data->users->active));
    $user = $data->users->active[0];
    $this->assertEquals('Jimmy McNulty', $user->name);
    $this->assertEquals('jimmy@thewire.com', $user->email);
    $this->assertEquals('Local', $user->auth_type);
    $this->assertEquals('dark-theme', $user->display_theme);
    $this->assertEquals(1, $user->function_role);
    $this->assertEquals(1, $user->data_role);
}
```

```
root@ie: /var/www/html/laravel
root@ie:/var/www/html/laravel# vendor/bin/phpunit
PHPUnit 4.8.36 by Sebastian Bergmann and contributors.

.          Purging Cassandra DB
. . . . .
. . . . .
. . . . .
. . . . .
. . . . .

Time: 3.09 minutes, Memory: 34.00MB

OK (56 tests, 266 assertions)
root@ie:/var/www/html/laravel#
```


Code Coverage

	Code Coverage					
	Lines		Functions and Methods		Classes and Traits	
Total		42.73% 6267 / 14667		35.88% 483 / 1346		19.41% 59 / 304
Console		43.52% 272 / 625		53.21% 58 / 109		7.41% 4 / 54
Customs		9.09% 2 / 22		0.00% 0 / 1		0.00% 0 / 1
Events		0.00% 0 / 16		0.00% 0 / 8		11.11% 1 / 9
Exceptions		10.20% 5 / 49		0.00% 0 / 2		0.00% 0 / 1
Http		58.18% 788 / 1351		59.32% 175 / 295		32.35% 22 / 68
Interfaces		100.00% 0 / 0		100.00% 0 / 0		0 / 0
Jobs		0.00% 0 / 89				
Library		14.02% 424 / 3024				
Listeners		0.00% 0 / 56				
Models		7.18% 14 / 195				
Policies		0.00% 0 / 1				
Providers		96.10% 74 / 77				
Repositories		51.19% 4690 / 9162				
User.php		100.00% 0 / 0				

```
34 public function getConnectionStatus(Request $request){
35
36     if($request['amp_api_server'] == '' || $request['amp_api_key'] == '' || $req
37         return $this->respond(array(
38             'success' => false,
39             'error' => 'Missing the URL, key, or client ID'
40         ), 400);
41     }
42
43     $request['amp_api_server'] = Formatter::prependHttps($request['amp_api_serve
44     $connection_status = AMPApi::getConnectionStatus(filter_var($request['amp_ap
45     $status_code = $connection_status['success'] === true ? 200 : 400;
46     return $this->respond($connection_status, $status_code);
```


System Tests

Systems Test - 31m 33s

- ✓ > Waiting for 20 min
- ✓ > sleep 1200 — Shell
- ✓ > chmod +x system_t
- ✓ > sudo /bin/bash syst
- ✓ > Purge the data — P
- ✓ > sudo php system_tests/purge.php — Shell Script
- ✓ > Send Syslog entries to Streamer — Print Message
- ✓ > sudo /bin/bash system_tests/syslogMake.sh — Shell Script
- ✓ > Wait 5 minutes for incidents to process — Print Message
- ✓ > sleep 300 — Shell Script
- ✓ > Run system checks — Print Message
- ✓ > sudo php system_tests/system_checks.php — Shell Script

✓ > Run system checks — Print Message

<1s

✗ sudo php system_tests/system_checks.php — Shell Script

<1s

```
1 + sudo php system_tests/system_checks.php
2 Artifacts correctly createdPHP Fatal error:  Uncaught Exception: Expected 9 or more Leads; Got 0 in /var/lib/jenkins/workspace/Precinct-Deckard_testing/system_tests/system_checks.php:17
3 Stack trace:
4 #0 {main}
5   thrown in /var/lib/jenkins/workspace/Precinct-Deckard_testing/system_tests/system_checks.php on line 17
6 script returned exit code 255
```

✓ > Send Slack Message

<1s

Static Application Security Testing

CxSAST
Full Report

Start: 04/10/19 15:08 End: 04/10/19 16:46 Files: 1579 Code Lines: 310700

[Analyze Results](#)

High 56

Vulnerability	##
Client_DOM_XSS	50
Stored_XSS	6

Medium 21

Vulnerability	##
Heap_Inspection	16
Client_Privacy_Violation	2
Use_of_Cryptographically_Weak_PRNG	2
Privacy_Violation	1

Low 96

Vulnerability	##
Unsafe_Use_Of_Target_blank	40
Unsafe_Use_Of_Target_blank	40
Divide_By_Zero	9

Vulnerability Scans / App Penetration

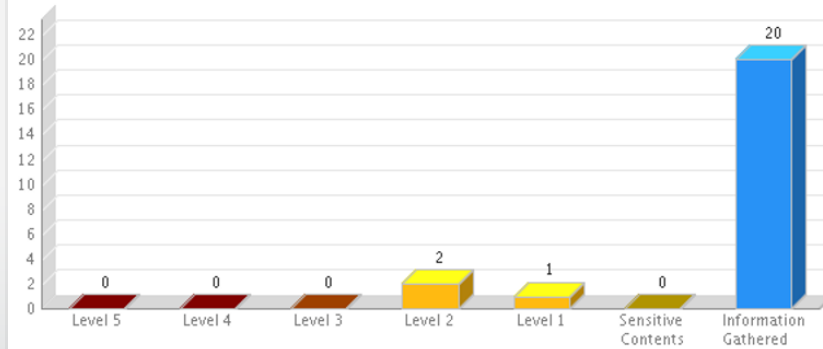
Target and Filters

Web Applications (1)	WitFoo Precinct 5.0
Status	New, Active, Re-Opened
Detection Source	Qualys, Burp, Bugcrowd

Summary

Security Risk	Web Applications	Vulnerabilities	Sensitive Contents	Information Gathered
LOW	1	3	0	20

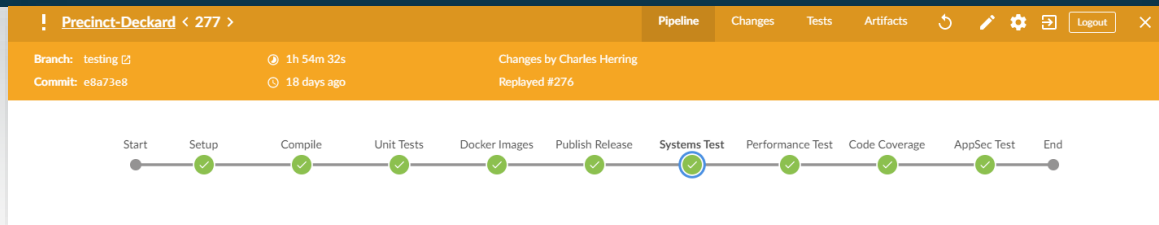
Findings by Severity



Automating DEVOPS

Blocking and Tackling of Builds

Jenkins



```
pipeline {
  agent any
  stages {
    stage('Compile') {
      steps {
        sh 'cp config_files/laravel/var/www/html/laravel/.env ie/laravel/.env'
        sh 'cp ie/laravel/env_appliance_development.php ie/laravel/env.php'
        sh 'cp config_files/laravel/etc/apache2/sites-enabled/000-default.conf ie/000-default.conf'
        sh 'cp config_files/laravel/etc/apache2/sites-enabled/100-api.conf ie/100-api.conf'
        dir('ie/laravel') {
          sh '/usr/bin/composer update'
          sh '/usr/bin/composer install'
          sh '/usr/bin/composer install --optimize-autoloader'
          sh '/usr/bin/composer dump-autoload -o'
        }
        dir('ie/nginx') {
          sh 'yarn'
          sh 'ng build --prod'
        }
        sh 'cp ie/nginx/.htaccess ie/nginx/dist/'
      }
    }
    stage('Unit Tests') {
      when { not { branch 'perftesting' } }
    }
  }
}
```


Docker Containers

```
FROM ubuntu:xenial
LABEL maintainer "developers@witfoo.com"
```

```
USER root
```

```
ENV DEBIAN_FRONTEND noninteractive
ENV INITRD No
ENV PATH=$PATH:/usr/share/elasticsearch/bin
ENV NR_INSTALL_KEY=e3cal07ea775cc3198f51b9129af95f8572db479
ENV NR_INSTALL_SILENT=true
```

```
RUN apt-get update && apt-get install -y \
    cron \
    curl \
    apache2 \
```

```
libapache2-
mysql-clien
php-fpm \
php php-cli
```

root@dev-charles: ~

root@dev-charles:~# docker ps

CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS
a46a51dlf3a0	registry.witfoo.com/witfoo/streamer:temp-ui	"start-streamer"	2 hours ago	Up 2 hours
5e0829fd2a66	registry.witfoo.com/witfoo/logstash:temp-ui	"start-logstash"	2 hours ago	Up 2 hours
f65f0a3e3c2c	registry.witfoo.com/witfoo/ie:temp-ui	"/usr/bin/start-witf..."	2 hours ago	Up 2 hours
fc508863e15a	registry.witfoo.com/witfoo/cassandra:temp-ui	"docker-entrypoint.s..."	2 hours ago	Up 2 hours
a28858949882	registry.witfoo.com/witfoo/mysql-cluster:temp-ui	"/entrypoint.sh mysq..."	2 hours ago	Up 2 hours (healthy)
4703c3873db7	registry.witfoo.com/witfoo/metricbeat:temp-ui	"/bin/sh -c metricbe..."	2 hours ago	Up 2 hours
4e0c418e9c1c	registry.witfoo.com/witfoo/kafka:temp-ui	"start-kafka.sh"	2 hours ago	Up 2 hours
04ae03818dd7	registry.witfoo.com/witfoo/zookeeper:temp-ui	"/bin/sh -c '/usr/sb..."	2 hours ago	Up 2 hours











root@dev-charles:~#

```
root@dev-charles:~# docker pull ubuntu:xenial
xenial: Pulling from library/ubuntu
al298f4ce990: Extracting 23.4MB/44.11MB
04a3282d9c4b: Download complete
9b0d3db6dc03: Download complete
8269c605f3f1: Download complete
```


Custom(er) Builds

WitFoo Precinct System Status

Build version Build-Deckard-jenkins-Precinct-Deckard-master 147

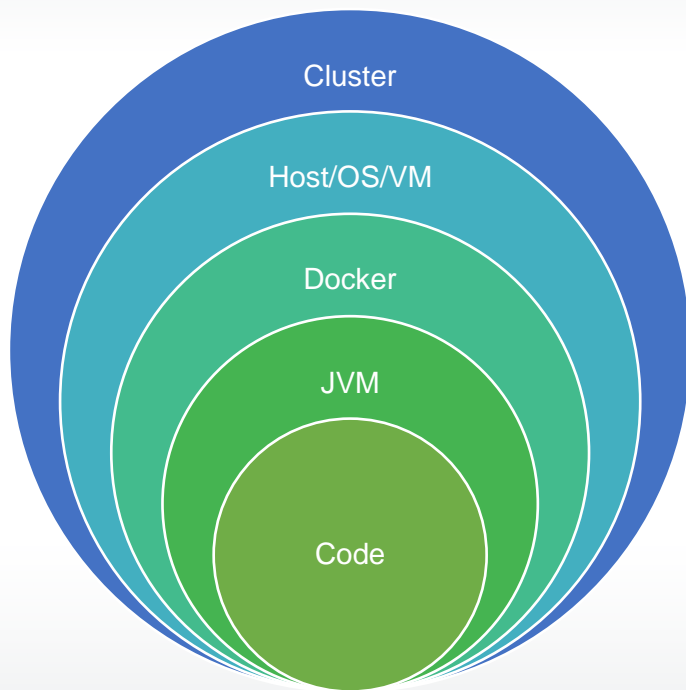
HEALTH	STATUS	BRANCH	COMMIT	LATEST MESSAGE	COMPLETED
		master	—	Fix replication	18 days ago
		cassandra-maintenance	—	Every third-day repair maintenance (node-by-node rat...	2 hours ago
		benson-dev	—	fix provider errors, remove closures, etc	2 hours ago
		temp-ui	—	fix provider errors, remove closures, etc	3 hours ago
		caprica	—	fixed prod build	3 hours ago

59 commits

Understanding Metrics

Collection, Analyze and Alert

Russian Doll of Metric Components



Customer/Cluster Name

Node Name

Architecture Type (ESX, AWS, etc)

CPU, MEM, IOPS, Network, Error

Container Name

CPU, MEM, IOPS, Network, Error

Application Name

GC, MEM, CPU

Method/Function

Cycle Time

Counters

Human Interactions

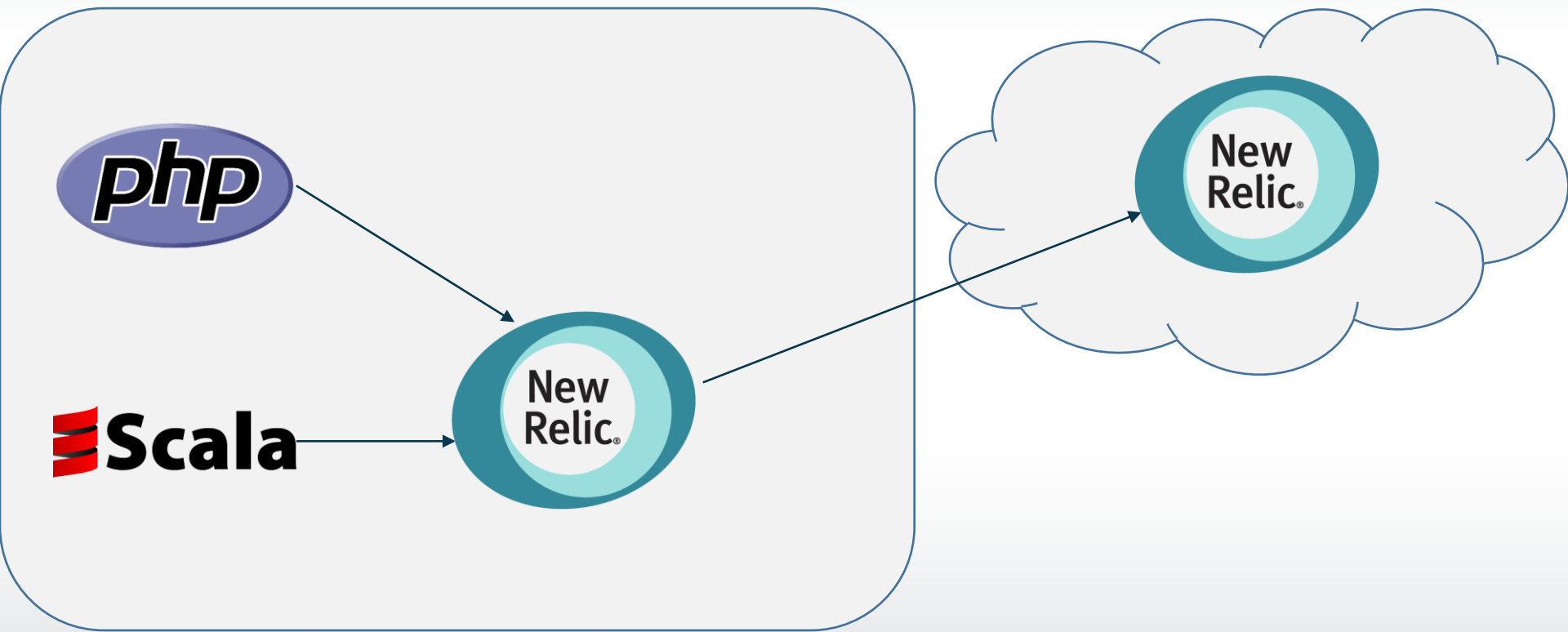
Error

```
{
  "_index": "witfoo.metrics-2020.05.05.00",
  "_type": "doc",
  "_id": "bed4nEBqupXqYFHUSes",
  "_score": 1,
  "_source": {
    "ie_load_artifact.time": 4,
    "host": "172.31.0.111",
    "ie_load_cycle.time": 7689,
    "ie_leads": 12172,
    "ie_nos": 5,
    "ie_processed_artifacts": 200000,
    "ie_process_cycle.time": -1,
    "ie_threats": 652,
    "ie_dismissed_leads": 1103,
    "ie_process_incidents": -1,
    "ie_urs": 0,
    "gversion": "1",
    "ie_non_paged_memory": 1793.8996734619,
    "ie_active_incidents": 14,
    "recordingTimestamp": "2020-05-05T00:44:55.000Z",
    "vmhostname": "██████████",
    "ie_real_memory": 2884.5078125,
    "ie_write_cycle.time": -1,
    "ie_leadrules": 104,
    "ie_start": 0.2,
    "headers": {
      "request_path": "/",
      "content_length": "94332",
      "http_version": "HTTP/1.1",
      "content_type": "application/json",
      "request_method": "POST",
      "http_host": "logstash.local:8000",
      "http_accept": "*/*",
      "http_user_agent": null
    },
    "ie_daemon_type": 3,
    "ie_sets": 2015,
    "nodeIP": "192.168.210.211",
    "ie_incidents": 47329,
    "ie_process_moststeps": -1,
    "ie_user_count": 140,
    "ie_edges": 3589,
    "witfooApplianceID": "12335",
    "ie_retro_process_cycle.time": -1,
    "ie_moststeps": 964,
    "ie_activesets": 3,
    "organization": "██████████",
    "ie_process_setmembers": 1,
    "ie_close_percent": 70,
    "ie_report_cycle.time": -1,
    "witfooName": "██████████",
    "ie_current_stage": "process_moststeps",
    "ie_process_leadrules": 36,
    "ie_setmembers": 225,
    "ie_nodes": 20037,
    "@timestamp": "2020-05-05T00:45:13.603Z",
    "metricEventName": "caprica_stats",
    "ie_peak_real_memory": 3059.06640625
  },
  "fields": {
    "recordingTimestamp": [
      "2020-05-05T00:44:55.000Z"
    ],
    "@timestamp": [
      "2020-05-05T00:45:13.603Z"
    ]
  }
}
```

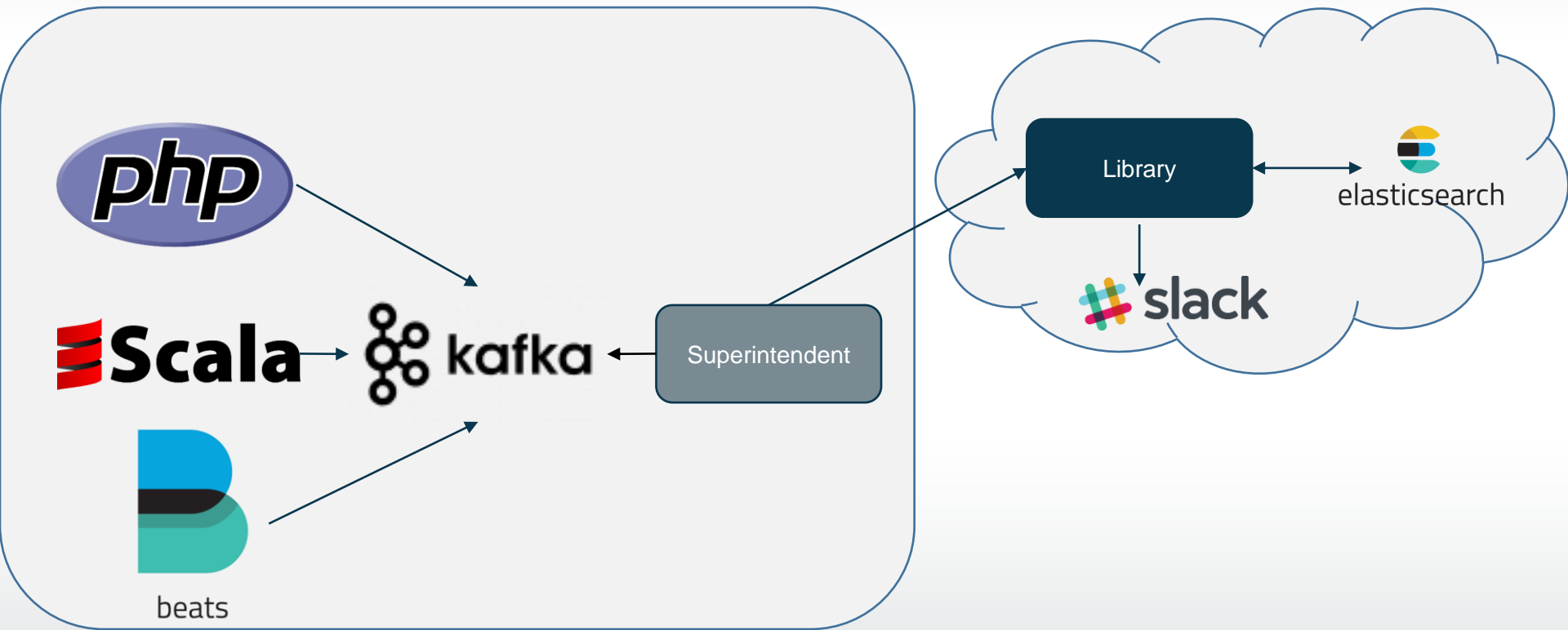

Metric Creation Deep Dive

The code to generate metrics

Commercial APM Collection



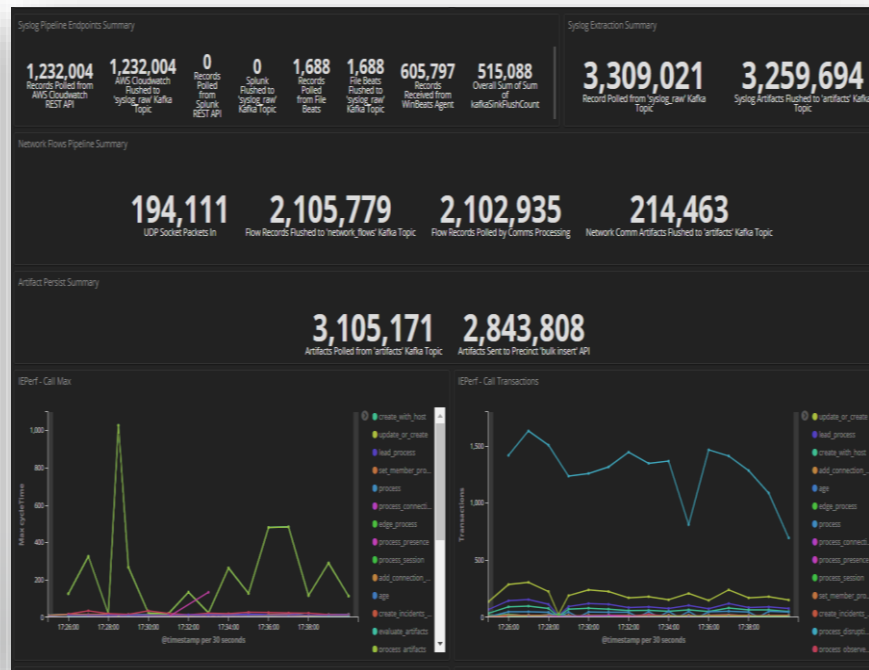
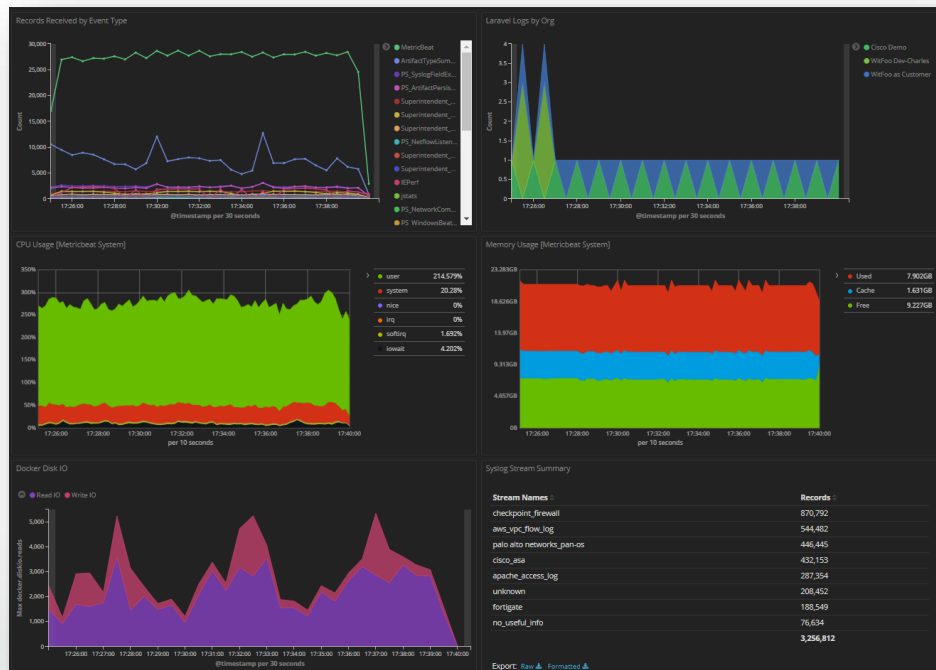
Custom Metric Collection Pipeline



Process

- Write Metrics to Kafka
- Have a service read Kafka messages
 - Buffer
 - Compress
 - Encrypt
- Ship to Cloud service
 - Verify message
 - Insert into database

Metrics and More Metrics



Security Alerts

Security Attacks often Appear as System Errors

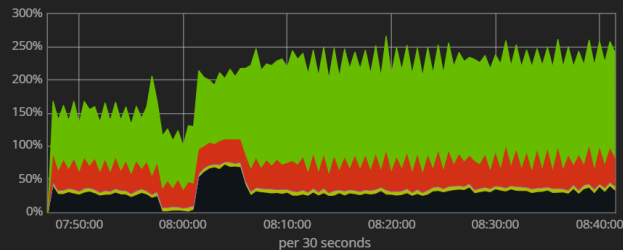
- 4xx, 5xx errors
- Non-whitelisted application & system logs
- WAF logs
- EDR logs
- Undocumented data or interaction paths

Error Catching

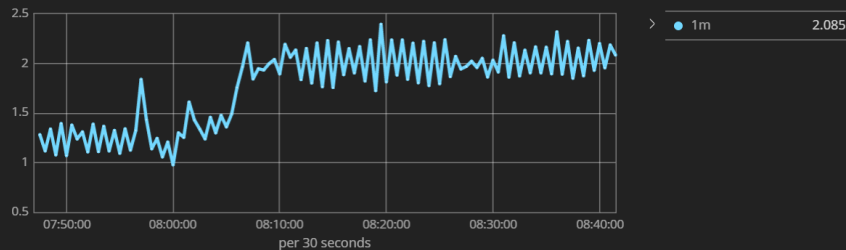


System Performance

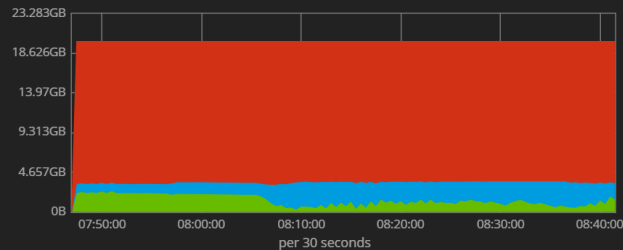
CPU Usage [Metricbeat System]



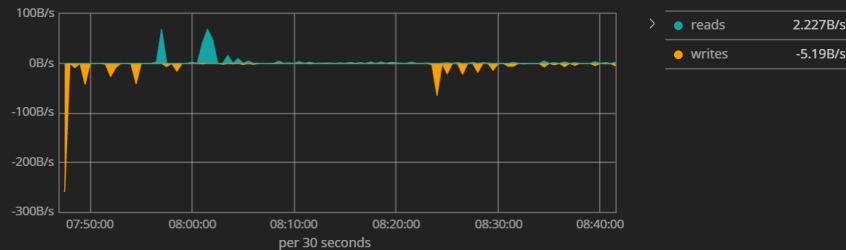
System Load [Metricbeat System]



Memory Usage [Metricbeat System]



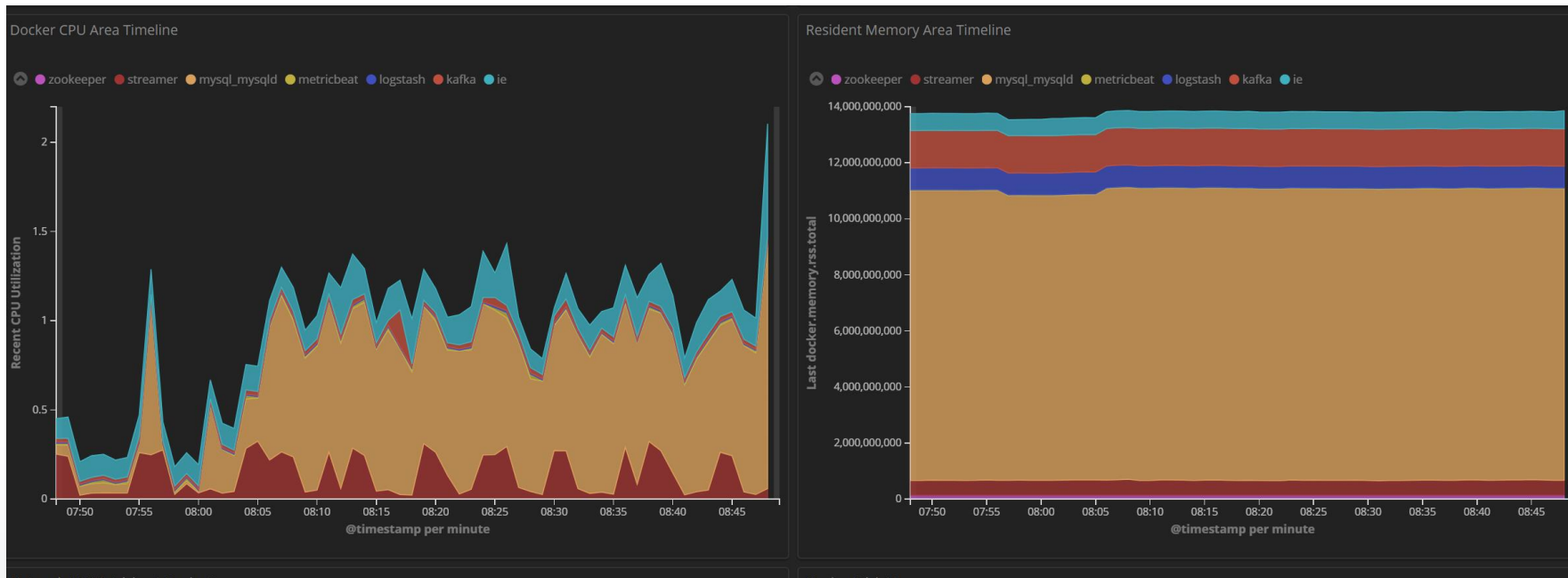
Disk IO (Bytes) [Metricbeat System]



Network Traffic (Packets) [Metricbeat System]

Network Traffic (Bytes) [Metricbeat System]

Docker Container Performance



JVM Health



Logging

```
Application is now live.

Nothing to migrate.

Sleeping 5s to allow all background processes to start.

==> /var/log/apache2/error.log <==

[Fri Oct 18 18:41:40.803584 2019] [ssl:warn] [pid 27] AH01909: 172.31.38.7:443:0 server certificate does NOT include an ID which matches the server name
[Fri Oct 18 18:41:41.141566 2019] [ssl:warn] [pid 38] AH01909: 172.31.38.7:443:0 server certificate does NOT include an ID which matches the server name
[Fri Oct 18 18:41:41.147414 2019] [mpm_prefork:notice] [pid 38] AH00163: Apache/2.4.18 (Ubuntu) OpenSSL/1.0.2g configured -- resuming normal operations
[Fri Oct 18 18:41:41.147451 2019] [core:notice] [pid 38] AH00094: Command line: '/usr/sbin/apache2'

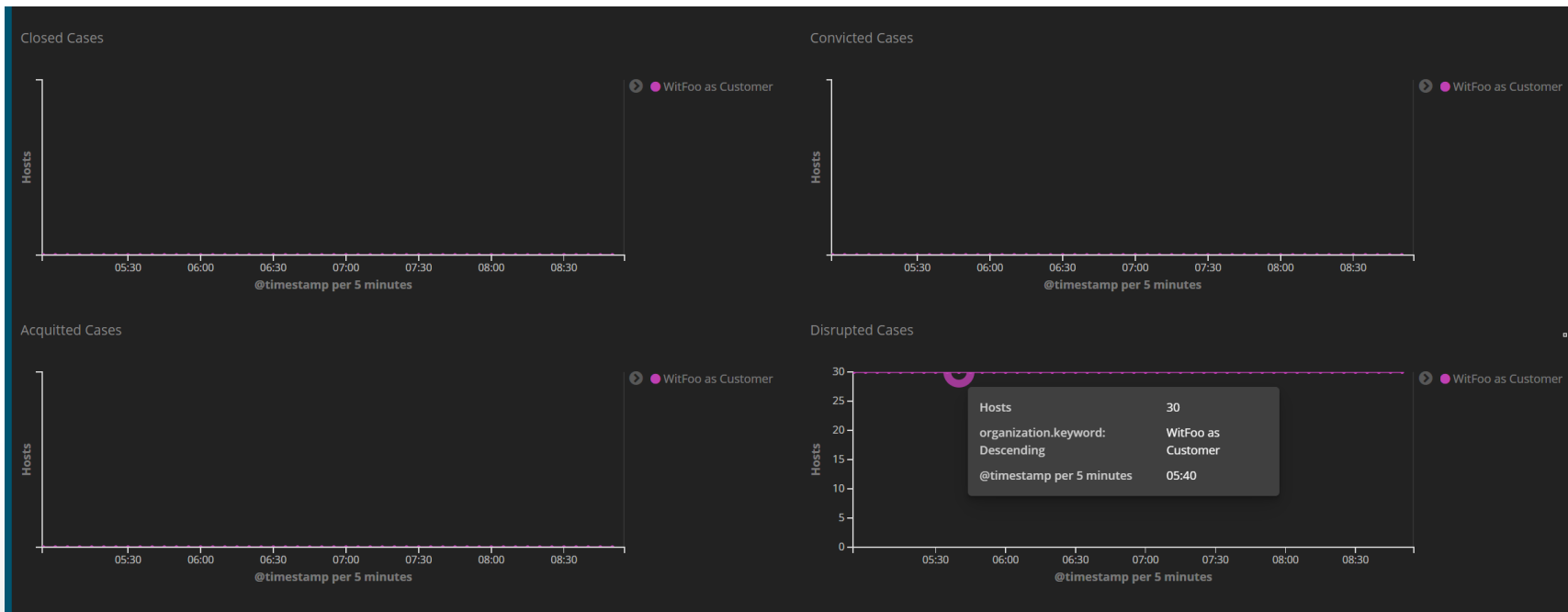
==> /var/log/nginx/error.log <==

2019/10/18 20:58:20 [error] 34#34: *9075 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:21 [error] 34#34: *9077 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:21 [error] 34#34: *9079 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:22 [error] 34#34: *9081 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:22 [error] 34#34: *9083 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:23 [error] 34#34: *9085 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:27 [error] 32#32: *9087 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "GET /api/verify HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:35 [error] 32#32: *9089 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
server: precinctapi.witfoo, request: "POST /api/artifacts_bulk HTTP/1.1", upstream: "fastcgi://unix:/var/run/php/php7.0-fpm.sock:", host: "precinctapi.witfoo:8080"
2019/10/18 20:58:36 [error] 32#32: *9091 connect() to unix:/var/run/php/php7.0-fpm.sock failed (11: Resource temporarily unavailable) while connecting to upstream, client: 172.31.38.7,
```


Cycle Metrics



User Interaction



Automate Metric Analysis



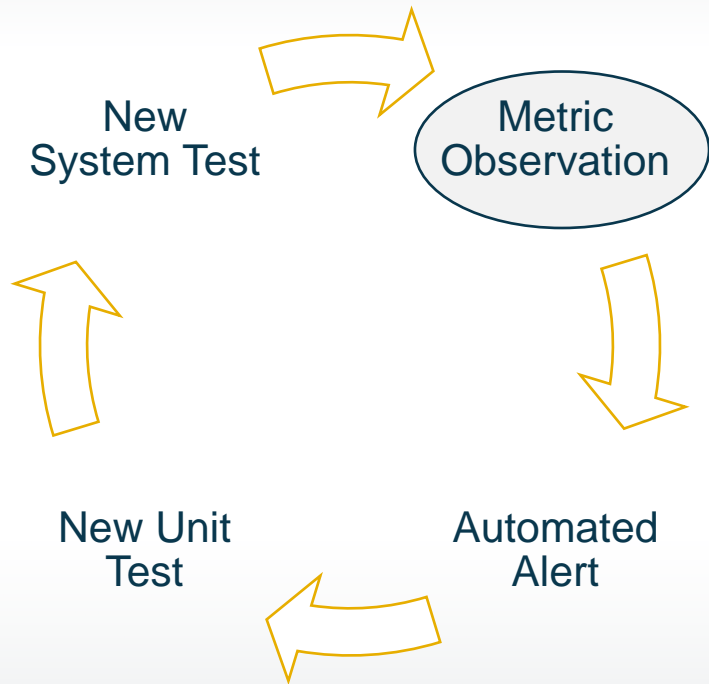
WitFoo Library APP 5:23 PM

I has not processed syslog in the last 60 minutes. Visit <https://metrics.witfoo.com/app/kibana#/dashboard/ddcd7db0-7887-11e8-b09f-1106ce7b40ae> for more details.

WitFoo as Customer Precinct deployment has generated 30 Laravel errors over the last 30 minutes. Visit <https://metrics.witfoo.com/app/kibana#/dashboard/37fb4670-e376-11e7-9d7e-6d7ca0ceeabb9> for more details.

WitFoo as Customer Precinct deployment has generated 30 Laravel log exceptions over the last 30 minutes. Visit <https://metrics.witfoo.com/app/kibana#/dashboard/37fb4670-e376-11e7-9d7e-6d7ca0ceeabb9> for more details.

Metric Learning



Metric Driven Philosophies

Extend Development Cycle Beyond the Release

- Maximize Metrics
- Sustainable, Enduring Development
- Write Unit/System tests from learned lessons
- Reduce Risk in Experiments (Fail faster and safer)
- Validate assertions quickly (More Experiments)
- Precision in Decision Making
- Skip writing unnecessary tests
- Adjust platform on data results
- Reduce customer effort (& exhaustion)



Metric Driven DevOPS

Charles Herring

Chief Technology Officer, co-Founder

www.WitFoo.com/blog

charles@witfoo.com